

MAHARASHTRA INDUSTRIAL DEVELOPMENT CORPORATION
(A Government of Maharashtra Undertaking)



।। उद्यमात् सकल समृद्धिः ।।

MIDC

Maharashtra Industrial Development Corporation
(A Government of Maharashtra Undertaking)

Circular No.: P141958

Date: 15 October 2024

C I R C U L A R

Subject: Dashboards for online services delivery under Ease of Doing Business reforms

Maharashtra Industrial Development Corporation (MIDC) has been an active participant in the Ease of Doing Business (EoDB) exercise for the State of Maharashtra. As part of EoDB, MIDC has introduced landmark reforms in the organisation and successfully provided various services through online mode for effective public service delivery.

As transparency, ease of access, user-friendliness, interoperability and accountability form the core principles of Government to Business (G2B) service delivery framework, MIDC has **already made it mandatory that all applications pertaining to the services mentioned below should be submitted through the online platform and created required online platforms:**

1. Combined Plan Approval
2. Land Allotment
3. New Water Connection
4. NOC from Fire Department
5. Occupancy Certificate

High level dashboards showing clear specifications, such as, 'Notified time limit', 'Service Fee', 'Applications received', 'Applications approved', 'Maximum days taken', 'Minimum days taken', 'Average time for disposal', 'Median time for disposal', 'Mode time for disposal', 'Average fee' taken by the Department for completion of entire process of obtaining approval/certificate and 'Compliance %' have been published on the MIDC EoDB Dashboard. The application-wise details, such as, 'Application No.', 'Application Date', 'Approval Date', 'Fee Details' and 'Total Fee Charged' are also available on the published dashboards for the above-mentioned services.

Jt. CEO (Admin)
MIDC, Mumbai

- Copy submitted to Chief Executive Officer, MIDC for information, please.
- Copy to all Head of the Departments, for information.
- Copy to all Head of the Offices, field offices, MIDC for information.